

GENERAL INFORMATION

Just as employers can directly deposit an employee's paycheck into the employee's bank account, now an employer can remit income withholding payments for child support to North Dakota's State Disbursement Unit (SDU) electronically.

Through the fall of 2004 employers only electronic payment option was EFT/EDI (electronic funds transfer/electronic data interchange). This required programming the Child Support Addenda record. EFT/EDI has proved to be an additional programming expense to employers, and many who have looked at this option have decided against it because of the expense.

To facilitate employers being able to remit payments electronically, the North Dakota Child Support Enforcement program has created a secure and encrypted website that employers can use to authorize the Child Support Program to debit the employer's bank account. The debit will be for the amount specified by the employer, and on the date specified by the employer. The employer will indicate the amount of the total payment that is to be attributed to each employee.

This new service is called Child Support Employer Electronic Funds Transfer, or Employer EFT for short. There is no cost to the employer for using this service. The employer only needs Internet access.

The Employer EFT website provides a secure and convenient way to make child support payments online. Employer EFT is operated on a secure server and uses 128-bit encryption. Employers are identified by an ID and password known only to them.

Employers can create and maintain payment information online. Employers can have multiple bank accounts, and can have different pay cycles for different groups of employees. Employers can view previously processed payments, and can copy a previous payment to become a future payment. Employers can set up multiple payments to process on future dates. Employers can cancel unprocessed payments, and cease to use the Employer EFT service at any time.

Payments will not get lost or delayed by the Post Office. Employers know the exact date the payment was uploaded to the Child Support computer system. Each debit transaction generates a confirmation email notice to the employer, and the employer's bank account will be debited for the payment.

For further information contact the Employer EFT System Administrator at 328-3339 (local Bismarck area), 1-800-251-8685 (state-wide in North Dakota), or 1-800-231-4255 (nation-wide). The Employer EFT office is located in Bismarck, North Dakota, and is open from 8:00 AM to 5:00 PM Central Time.